

Break glass access – Online portal

Break glass access provides clinicians with self-service access to patient studies completed at a Light Radiology clinic where you were not the referring doctor.

1. **Open InteleConnect and login**
<https://pacs.lightradiology.com.au/Portal/app#/>
2. **Click the Padlock Break glass icon**



3. **Read and accept the confidentiality agreement by ticking the acknowledgment box**

Access Break Glass

This feature allows you to view studies for which you were not granted automatic access.

I understand that I am about to access information for a patient for whom I am not the primary referring physician on record. I acknowledge that I am doing so only for medical reasons and for the sole benefit of the patient, and in doing so am bound to keep this information private and confidential.

Note: This feature allows you to view only studies currently available on the PACS. You do not have access to studies for this patient that are acquired at a later date.

Please allow a few minutes for the studies to become available.

acknowledge and accept the terms of this confidentiality agreement.

Cancel

4. Search for the patient required

Access Break Glass

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Note: This feature allows you to view only studies currently available on the PACS. You do not have access to studies for this patient that are acquired at a later date.

Please allow a few minutes for the studies to become available.

I acknowledge and accept the terms of this confidentiality agreement.

Provide the full patient ID

Or

Provide the full patient name and the date of birth

Test, Test 19830423

Last name, first name YYYYMMDD

Check Patient

5. Click Check Patient, then the Patient should be listed.

6. Click Access Patient Studies

Provide the full patient name and the date of birth

Test, Test 19830423

Last name, first name YYYYMMDD

Check Patient

A patient that matches your search criteria was found:

TEST TEST (Female - 39 Y)

Access Patient Studies Cancel

7. The study will appear in the search window, double click on the study to open